

# Panorama Bulletin

## Bulletin #0058: Allow Popups on Browsers

eHealth Saskatchewan

May 31, 2017

Version 1

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Information Bulletin 0058

**Quick Reference: *Allow popups on browsers to enable reports and other features that require pop-ups enabled***

**Issue(s):**

- All Reports don't launch
- Warning button doesn't display warnings when clicked

**Resolution**

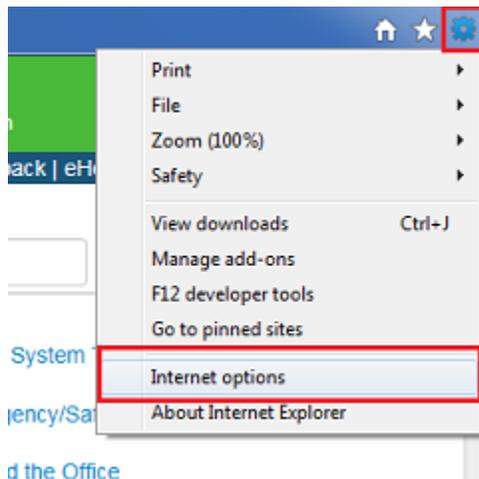
- Turn off popup blocker

**User Action**

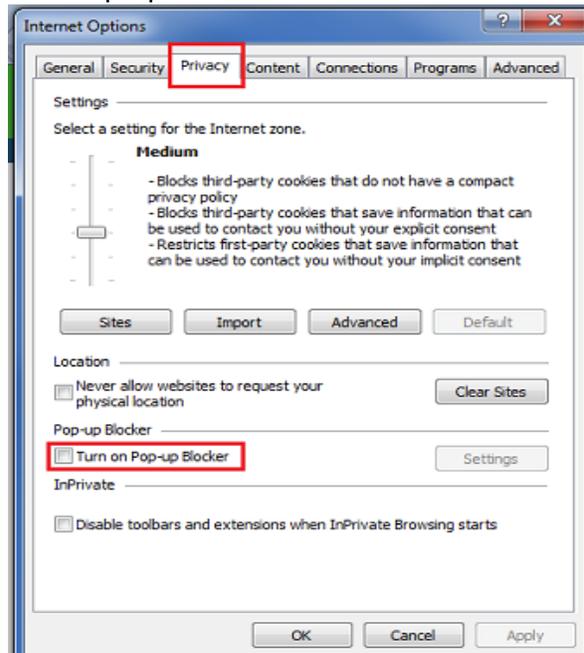
Follow the steps below for the browser used to access Panorama.

### Internet Explorer

1. Open Internet Explorer (IE) and click the gear type looking icon located at the top right of the browser and select **Internet options**



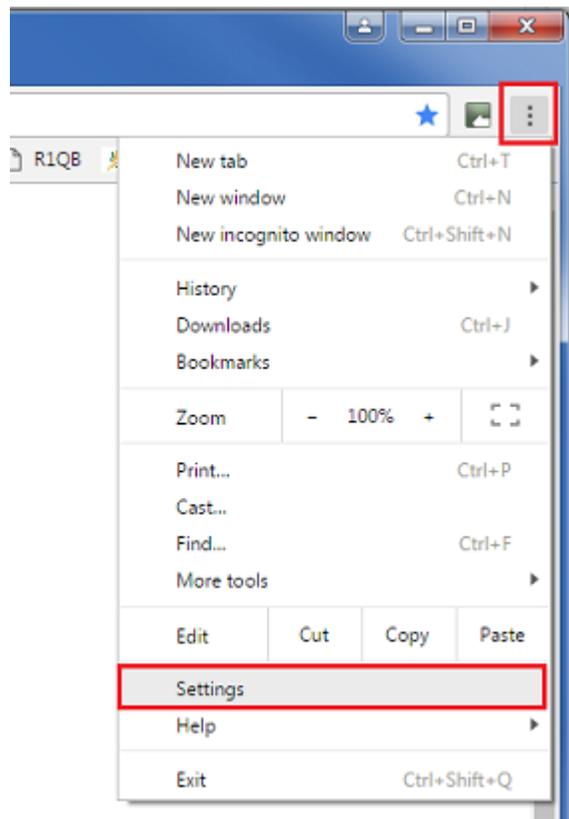
2. On the Internet Options box that comes up select the **Privacy** tab and make sure the Turn on Pop-up Blocker is unchecked



3. Click the Ok button to exit the Internet Options screen
4. Pop-ups will now be enabled

## Chrome

1. Open Chrome and click the 3 dots in the top right of the screen and select **Settings**



2. On the screen that opens click on **Show Advanced Settings**
3. At the bottom, **Click Content Setting**
4. Under **Pop-ups** select **Allow all sites to show pop-ups**

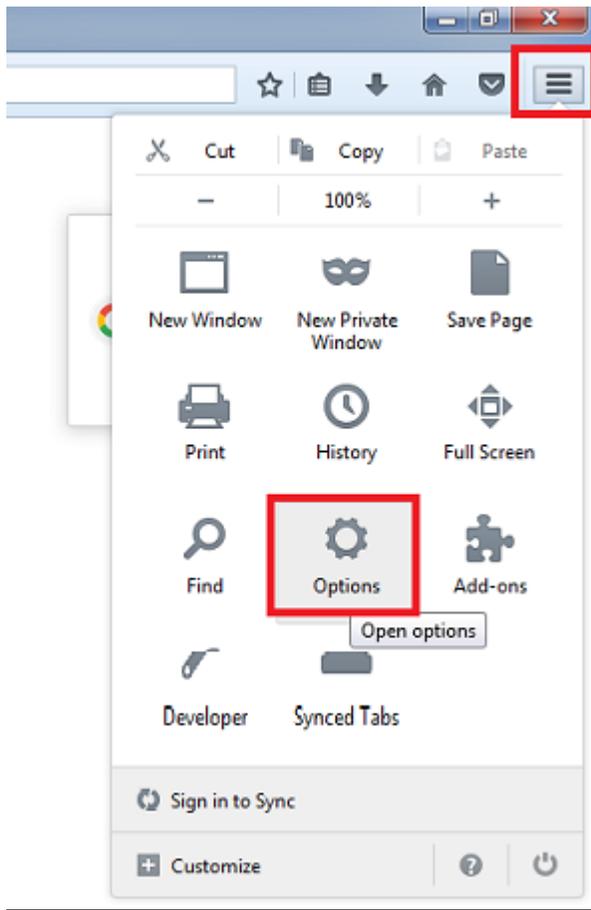
#### Pop-ups

- Allow all sites to show pop-ups
- Do not allow any site to show pop-ups (recommended)

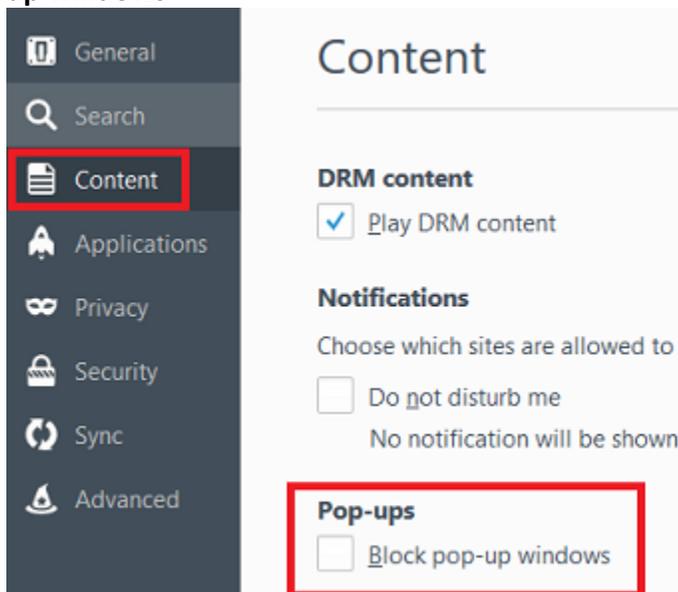
5. Click the **Done** button
6. Pop-ups will now be enabled

## Firefox

1. Click on the icon with 3 lines at the top right and select **Options**



2. Click the Content icon located at the top of the window and uncheck **Block pop-up windows**



3. Close the **Options** screen
4. Pop-ups will now be enabled

**Contact**

If you have any questions or concerns please contact the eHealth Service Desk  
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